

2020/03/16

RE: PRECAUTIONS REGARDING COVID-19

JPCCC, as an NGO, has been closely monitoring the reports related to COVID-19. In response to President Ramaphosa's State of the Nation Address on 2020/03/15, we will be implementing the following measures to reduce the risk of the spread of infection at JPCCC:

- If you, or a close contact has been travelling to an area identified as high or moderate risk, please refrain from coming to JPCCC for a period of 14 days. (These countries include China, Iran, South Korea, Europe, UK)
- If you experience any of the associated symptoms (fever, cough, shortness of breath), please do not come into the centre
- If you, or a close contact, is diagnosed with COVID-19, please do not come into the centre
- Therapy and assessment appointments can be cancelled by calling the centre at (011) 484-1734 in any of the above cases
- All clients and care givers will be expected to wash their hands or use hand sanitiser when they arrive at the centre
- All clients will be expected to wash their hands before and after each therapy/counselling/assessment session
- Clients are encouraged to arrive at the time of their session, to avoid time spent waiting in the waiting room
- All frequently used surfaces, toys, door handles etc will be disinfected in between clients

JPCCC will provide a calm and safe space for our clients in this trying time. We would like to model an appropriate response to this evolving crisis, and endeavour to keep all stakeholders informed and updated. We will continue to monitor the situation, and will update the above measures as needed.

CLAUDINE RIBEIRO

DIRECTOR

